



Republic of the Philippines
Department of Education
Region VI – Western Visayas
SCHOOLS DIVISION OFFICE - CAPIZ

November 24, 2023

DIVISION MEMORANDUM
NO. **616** S. 2023

**SUBMISSION OF ANTI-RED TAPE ACT (ARTA) CLIENT SATISFACTION
MEASUREMENT (CSM) RESULTS FROM THE SCHOOLS**

To: OIC, Assistant Schools Division Superintendent
Chief Education Supervisor
Curriculum Implementation Division
OIC, Chief Education Supervisor
School Governance and Operations Division
Public Schools District Supervisors
Heads of Public Elementary, Secondary and Integrated Schools
All Others Concerned

1. Relative to Schools Division Memorandum No. 449, s. 2023 titled “*Implementation of the Client Satisfaction Measurement (CSM) Form Prescribed by the Anti-Red Tape Authority*”, and per agreement in the recent Division Convergence of Education Leaders (DCEL) dated November 6-7, 2023, the results and status of CSM Implementation in schools shall be presented in the next DCEL meeting. This office will gather and collate the necessary data from the schools.
2. School Heads, in coordination with the school ICT coordinators, shall submit the necessary data in soft copy using the link <https://bit.ly/sdocapizschoolcsmlink>. Submission should not be later than December 11, 2023.
3. Immediate dissemination of and compliance with this Memorandum are desired.


MIGUEL MAC D. APOSIN EdD, CESO V
Schools Division Superintendent

Encl.: As stated
Reference: As stated
To be included in the Perpetual Index
under the following subjects:

DATA	EVALUATION	FORMS	MONITORING AND EVALUATION
POLICY	RATINGS	REPORTS	RULES AND REGULATIONS
SURVEY	PERFORMANCE		

osds/admin



Address: Banica, Roxas City
Contact Number: (036) 6518 456/0968-869-5867
Email Address: capiz@deped.gov.ph
Website: <http://depedcapiz.ph>